

From: Clair Bell, Cabinet Member for Adult Social Care and Public Health

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To: Health Reform and Public Health Cabinet Committee 12 July 2022

Subject: Performance of Public Health commissioned services

Classification: Unrestricted

Previous Pathway: None

Future Pathway: None

Electoral Division: All

Summary: This report provides an overview of the Key Performance Indicators (KPIs) for Public Health commissioned services. This report covers Quarter 4, January to March 2022. In this period, 10 of the 15 KPIs were RAG rated Green, one Amber, one Red. For the final three KPIs, the data is only available annually for the National Child Measurement Programme and the data for PH11 was not available at the time the report was written.

The one Red KPI is the One You Kent Service, which was due to a reduction in outreach work by the Providers and is the same red indicator as Q3. The service is proactively targeting work within this cohort through increasing outreach and engagement with events in relevant areas.

Recommendation: The Health Reform and Public Health Cabinet Committee is asked to **NOTE** the performance of Public Health commissioned services in Q4 2021/22.

1. Introduction

1.1. A core function of the Cabinet Committee is to review the performance of services which fall within its remit.

1.2. This report provides an overview of the Key Performance Indicators (KPIs) for the Public Health services that are commissioned by Kent County Council (KCC) and includes the KPIs presented to Cabinet via the KCC Quarterly Performance Report (QPR). Appendix 1 contains the full table of KPIs and performance over the previous five quarters.

2. Overview of Performance

2.1. Of the fifteen targeted KPIs for Public Health commissioned services, ten achieved target (Green), one was below target although did achieve the floor standard (Amber), and one did not achieve the floor standard (Red). This KPI

relates to the number of individuals from quintiles 1 and 2 seen by One You Kent Lifestyle Advisors.

2.2. Three indicators have not been RAG rated as the data was not available at the time the report was written, two due to annual data as part of the National Child Measurement Programme.

3. Health Visiting

3.1. The Health Visiting Service delivered 16,980 mandated contacts in Q4 2021/22, reaching a total of 72,530 for 2021/22. All five mandated contacts were on or above target. Face-to-face delivery has increased for all contacts from 31.3% in Q4 2020/21 to 58.7% in Q4 2021/22. Calls to the duty line remain high, with 13,428 calls received in Q4 and 50,897 calls received in total throughout 2021/22. Referrals to the Specialist Infant Feeding service have remained elevated throughout the year; 4,040 in total for 2021/22.

4. Adult Health Improvement

4.1. The NHS Health Check Programme continues to recover after the service resumed delivery in Q2 2020/21, following a nationally mandated pause in March 2020 due to COVID-19. There were 4,844 Health Checks carried out in Q4 2021/22, which exceeds the target. A risk-stratified approach to NHS Health Checks has been developed which targets those at highest risk of cardiovascular disease and the pilot phase is due to be rolled out at the end of Q1 2022/23.

4.2. In Q3 2021/22, the smoking cessation service resumed some face-to-face delivery utilising previous host sites which the service had been reconnected with. Unfortunately, the rise of the Omicron variant in December halted face-to-face sessions. These were subsequently transferred to digital interventions. The service has managed to keep the waiting list at zero throughout Q3 2021/22. Q4 2021/22 data was unavailable at the time of writing the report.

4.3. Referrals into the One You Kent Healthy Weight service increased again in Q4 2021/22 as GPs continued to make referrals via the NHS enhanced service funding arrangement. This has led to an increase in inappropriate referrals. This funding arrangement is continuing into 2022/23 and KCC is working with the services to better inform referrers about the criteria for referring an individual to the service. Utilising money received through the Adult Healthy Weight Management Grant, the Services continued to deliver Healthy Weight BAME and Learning Disability support groups and KCC has received confirmation that these services can continue through to December 2022/23, utilising any funding not spent in 2021/22.

4.4. Individuals being supported from deprived areas by One You Kent increased in Q4 2021/22 and this was in part due to services being able to undertake more outreach activities in Q4 2021/22. Services were able to advertise at events in deprived areas and utilise analytical information to better target services at these communities.

5. Sexual Health

5.1. In Q4 2021/22, the Sexual Health Service has continued to perform well. This is reflected in the continued increase in the use of online services, with in-person testing only taking place once a telephone triage is completed. A full sexual health screen can be completed through the home testing service or at a clinic. In Q4 2021/22, the indicator recorded 96% of first-time patients being offered a full sexual health screen, exceeding the target of 92%.

6. Drug and Alcohol Services

6.1. The Adult Drug and Alcohol Services for Q4 2021/22 shows performance continued above the target. The adult services had 5,108 individuals accessing support in Q4 2021/22, with support offered both in-person and digitally, according to individual preference and level of risk. The services continue to enhance their digital offer, taking learning from the pandemic forward into the core service offer. All other aspects of service delivery and interventions have resumed in person.

6.1. The Young Person's Service received 95 referrals in Q4 2021/22, which is lower than Q4 last year (126). Additional promotion will be taking place in Q1 2022/23 in areas where referral numbers were low. The amount of young people exiting treatment in a planned way has decreased in Q4 2021/22 to 83%; of this number 13% of the young people reported abstinence.

7. Mental Health and Wellbeing Service

7.1. Live Well Kent (LWK) referrals increased in Q4 2021/22, with self-referrals continuing to be the most common referral route, demonstrating how well-known the service is in Kent. Client satisfaction rates remain above target at 99%. Mental health awareness week was promoted across the Live Well Kent network. A timetable of events was developed which was linked to KCC social media promotion.

8. Conclusion

8.1. Ten of the fifteen KPIs remain above target and were RAG rated Green.

8.2. Commissioners continue to explore other forms of delivery, to ensure current provision is fit for purpose and able to account for increasing demand levels in the future.

9. Recommendations

Recommendation: The Health Reform and Public Health Cabinet Committee is asked to **NOTE** the performance of Public Health commissioned services in Q4 2021/22

10. Background Documents

None

11. Appendices

Appendix 1 - Public Health Commissioned Services KPIs and Key.

12. Contact Details

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Appendix 1: Public Health Commissioned Services – Key Performance Indicators Dashboard

Service	KPI's	Target 20/21	Target 21/22	Q4 20/21	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	DoT**
Health Visiting	PH04: No. of mandated universal checks delivered by the health visiting service (12 month rolling)	65,000	65,000	71,932 (g)	72,763 (g)	73,695 (g)	73,559 (g)	72,530 (g)	↓
	PH14: No. and % of mothers receiving an antenatal contact with the health visiting service	43%	43%	2,821 72% (g)	3,061 83% (g)	2,616 70% (g)	2,183 62%(g)	1,809 54%(g)	↓
	PH15: No. and % of new birth visits delivered by the health visitor service within 30 days of birth	95%	95%	3,815 99%(g)	4,036 99%(g)	4,280 99%(g)	4,213 99%(g)	3,820 99%(g)	↔
	PH16: No. and % of infants due a 6-8 week who received one by the health visiting service	85%	85%	3,474 92%(g)	3,764 93%(g)	3,956 93%(g)	4,038 92%(g)	3,530 91%(g)	↓
	PH23: No. and % of infants who are totally or partially breastfed at 6-8 weeks (health visiting service)	-	-	1,739 48%	1,943 50%	2,144 52%	2,125 51%	1,836 49%	-
	PH17: No. and % of infants receiving their 1-year review at 15 months by the health visiting service	85%	85%	3,745 91% (g)	3,647 92% (g)	3,833 93% (g)	3,828 92%(g)	3,631 91%(g)	↓
	PH18: No. and % of children who received a 2-2½ year review with the health visiting service	80%	80%	3,911 87% (g)	3,735 91% (g)	3,701 93% (g)	3,691 92%(g)	3,772 91%(g)	↓
Structured Substance Misuse Treatment	PH13: No. and % of young people exiting specialist substance misuse services with a planned exit	85%	85%	40 85%(g)	44 71%(r)	34 74%(r)	55 89%(g)	30 83%(a)	↓
	PH03: No. and % of people successfully completing drug and/or alcohol treatment of all those in treatment	25%	25%	1,362 28% (g)	1,411 28% (g)	1,456 29% (g)	1,475 29%(g)	1,467 29%(g)	↔
Lifestyle and Prevention	PH01: No. of the eligible population aged 40-74 years old receiving an NHS Health Check (12 month rolling)	41,600	9,546	3,490 (r)	6,341 (r)	10,476 (g)	13,378 (g)	16,740 (g)	↑
	PH11: No. and % of people quitting at 4 weeks, having set a quit date with smoking cessation services	52%	52%	905 65% (g)	911 59% (g)	632 56% (g)	547 51%(a)	nca	↓
	PH21: No. and % of clients engaged with One You Kent Advisors being from the most deprived areas in the County	60%	60%	307 47% (r)	317 54% (a)	365 45% (r)	425 51%(r)	540 53%(r)	↑
Sexual Health	PH24 No. and % of all new first-time patients (at any clinic or telephone triage) offered a full sexual health screen (chlamydia, gonorrhoea, syphilis, and HIV)	-	92%	4,295 87%(a)	6,014 86%(a)	5,987 90%(a)	6,245 97%(g)	5,990 96%(g)	↓
Mental Wellbeing	PH22: No. and % of Live Well Kent clients who would recommend the service to family, friends, or someone in a similar situation	90%	90%	462 100.0% (g)	433 98% (g)	467 98% (g)	363 99.7% (g)	384 99% (g)	↔

Commissioned services annual activity

Indicator Description	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	DoT
PH09: Participation rate of Year R (4-5 year olds) pupils in the National Child Measurement Programme	97% (g)	93% (g)	95% (g)	95% (g)	85% (g)**	nca	↓
PH10: Participation rate of Year 6 (10-11 year olds) pupils in the National Child Measurement Programme	96% (g)	96% (g)	94% (g)	94% (g)	9.8%(a)**	nca	↓
PH05; Number receiving an NHS Health Check over the 5-year programme (cumulative: 2013/14 to 2017/18, 2018/19 to 2022/23)	157,303	198,980	36,093	76,093	79,583	96,323	-
PH06: Number of adults accessing structured treatment substance misuse services	4,616	4,466	4,900	5,053	4,944	5,108	↑
PH07: Number accessing KCC commissioned sexual health service clinics	78,144	75,694	76,264	71,543	58,457	65,166	↑

** In 2020/21 following the re-opening of schools, the Secretary of State for Health and Social Care via Public Health England (PHE) requested that local authorities use the remainder of the academic year to collect a sample of 10% of children in the local area. PHE developed guidance to assist Local Authorities achieve this sample and provided the selections of schools. At request of the Director of Public Health, Kent Community Health NHS Foundation Trust prioritised the Year R programme, achieving 85%.

Key:

RAG Ratings

(g) GREEN	Target has been achieved
(a) AMBER	Floor Standard achieved but Target has not been met
(r) RED	Floor Standard has not been achieved
nca	Not currently available

DoT (Direction of Travel) Alerts

↑	Performance has improved
↓	Performance has worsened
↔	Performance has remained the same

**Relates to two most recent time frames

Data quality note

All data included in this report for the current financial year is provisional unaudited data and is categorised as management information. All current in-year results may therefore be subject to later revision.